

Indianapolis Continuum of Care

Blueprint Council Strategy Grids

2016-2018



Table of Contents

Introduction.....	1
Organizational Chart.....	3
Strategy Grids	4
Blueprint Council.....	5
Housing Committee.....	7
Family Homelessness Resource Group	9
Veterans Homelessness Taskforce	11
Transitional Housing Workgroup.....	14
Services Committee.....	16
McKinney Vento Resource Group	19
Youth Taskforce	20
Faith Based Workgroup.....	21
Program Application & Technical Assistance (PATA) Committee	27
Planning & Investment Committee	24
Community Education & Policy Committee.....	27

This report was created by:



1433 N. MERIDIAN STREET, SUITE 206

INDIANAPOLIS, INDIANA 46202

TEL: 317-423-1770

WEB: WWW.COMMUNITYSOLUTIONSINC.NET

Introduction

Contained in this document are strategy/work plans for each of the Blueprint 2.0 Committees, Work Groups, and Taskforces that are responsible for moving the work forward to achieve the Blueprint result:

HOMELESSNESS IS RARE, SHORT-LIVED, AND RECOVERABLE.

The work plans have been developed in a Results Framework with each Blueprint Committee having determined the result they want their Committee to achieve to contribute to the Blueprint Result.

Per the Charter, the Committees are responsible for the following:

Housing & Services¹

- Coordinating the implementation of housing system strategies within the Continuum, outlined in Blueprint 2.0, that meets the needs of the homeless individuals (including unaccompanied youth) and families as well as those at risk of homelessness.
- Coordinating the implementation of service and prevention system strategies within the Continuum, as outlined in Blueprint 2.0 that meets the needs of the homeless individuals (including unaccompanied youth) and families as well as those at risk of homelessness.

Planning & Investment

- Scanning the environment for best practices and innovations, guiding the annual Blueprint review/update and periodic planning process, oversight of the point-in-time count, conducting an annual gaps analysis of the homeless needs and services available, evaluating outcomes of the Blueprint overall and projects funded under HUD (CoC and ESG Programs), and coordinating data collection and systems (including HMIS).
- Establishing system and project-level performance targets appropriate for population and program type, monitoring grant performance, developing a fair process for performance improvement, recommending action per that process, and coordinating efforts to expand resources available to the continuum. The Committee will not be responsible for nor have the authority to apply for funds directly.

¹ Note that the Housing and Services Committee has now separated into two committees: "Housing Committee" and "Services Committee".

Community Education & Policy

- Coordinating implementation of Blueprint goals related to community awareness, education, partnership development; and Continuum communications (internal and external).
- Coordinating implementation of Blueprint goals related to public policy, advocacy, and related strategies.

CoC Program Application & Technical Assistance

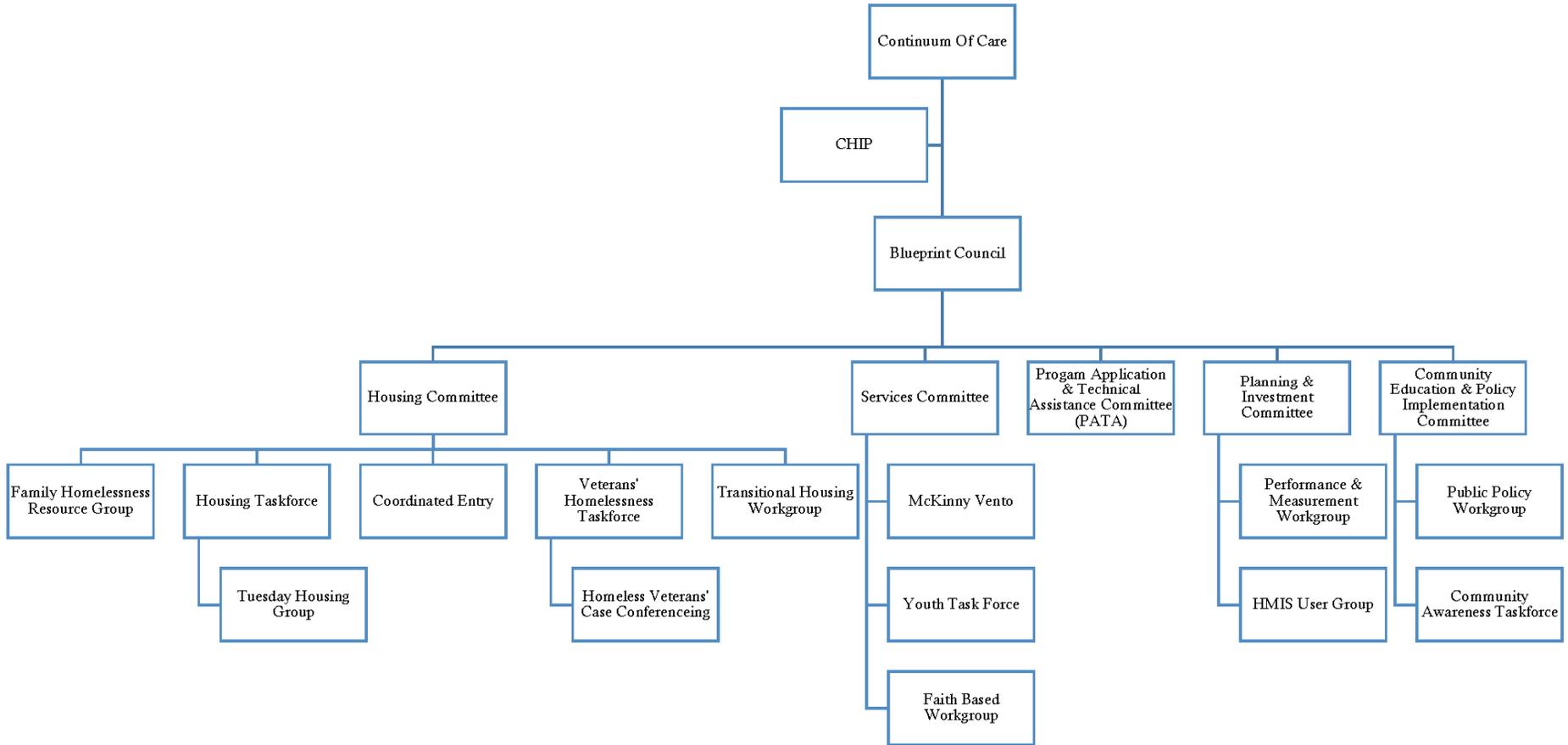
- Overseeing of all application processes related to the HUD CoC Program: reviewing applications for funding, recommending project rank, developing technical assistance events, and answering questions related to the process.

The Committee-level Results are:

Committee	Result Statement
Housing	People struggling with or at-risk of homelessness have access to housing that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.
Services	People struggling with or at-risk of homelessness have access to services that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.
PATA	Maximize year-over-year HUD funding from the NOFA process.
Planning & Investment	Indianapolis has a system and infrastructure in place to measure the progress of the Blueprint and available resources to inform planning and decision-making for the CoC.
Community Education & Policy	An educated and aware public who takes action.

Organizational Chart

Below is the organizational chart for the Blueprint Council. Note that there are groups represented on this chart that do not have a strategy grid because the work of those groups is more “task oriented” to support the Committees that they are related to.



Strategy Grids

Each Committee, Workgroup, and Taskforce developed powerful strategies to make progress toward achieving their result and identified indicators of success, action steps, performance measures, a timeline for completion, and partners to engage in the work. These strategic documents will serve as the focal point for the work of each group for the time period of July 2016 through June 2018. It is the intent that these documents are “ever-evolving” and that the Committees will review and update them as they do their work. The Blueprint Council will provide overarching oversight and input to the Committees, Workgroups, and Taskforces.

There are some strategies that “cross” Committees, Workgroups, and Taskforces. While each of these strategies is listed in the respective grids, the table below provides a snapshot of the interwoven strategies.

Strategy	Committees/Work Groups/Taskforces Engaged in Implementation
Complete plans to End Homelessness: Youth Homelessness; Chronic Homelessness; and Family Homelessness	<ul style="list-style-type: none"> – Planning & Investment Committee – Youth Taskforce – Family Homelessness Workgroup – Housing Taskforce
Recruit more landlords to provide affordable housing	<ul style="list-style-type: none"> – Planning & Investment Committee – Community Education & Policy Committee – Family Homelessness Workgroup – Housing Taskforce – Veterans Taskforce
Develop a pipeline of new housing projects for inclusion into the NOFA	<ul style="list-style-type: none"> – Planning & Investment Committee – PATA Committee
Develop a peer monitoring system for recipients of NOFA funds	<ul style="list-style-type: none"> – Planning & Investment Committee – PATA Committee
Conduct needs assessments for targeted special populations: youth, families, seniors	<ul style="list-style-type: none"> – Planning & Investment Committee – Support Services Taskforce – Youth Taskforce

The following pages include the strategy grids for each of the Committees, Workgroups, and Taskforces of the Blueprint.

BLUEPRINT COUNCIL

Result: Homelessness is rare, short-lived and recoverable							
Indicators of Success: Increase in available housing units (PSH, transitional, affordable); Increase in cohesive collaborations among service providers; decrease in recidivism in housing shelter; decrease in average stay in shelter; fewer people experience chronic homelessness; increase in availability of mental health and substance abuse services; increased awareness of available services; decreased episodes of homelessness							
Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Ensure that the annual components of the Continuum of Care are met	Annually conduct at least two full CoC meetings	X	X	X	X		Annual components met
	Annually conduct at least four Blueprint Council meetings	X	X	X	X		
	Annually review/evaluate/update all implementation action plans		X		X		
	Produce one annual report to the community		X		X		
	Conduct the annual election of Blueprint Council members		X		X		
	Recruit new continuum members	X	X	X	X		
	Review the governance charter		X		X		
	Review the Appointed Entities (performance and MOU)	X	X		X		
Support the work of the committees, work groups, and taskforces	Ensure that each committee, workgroup and taskforce has a Blueprint Council member on it	X	X	X	X		% of committee, work group, and taskforce meetings with Blueprint Council member representative participation
	At each Blueprint Council meeting have the Blueprint Council committee, work group, or taskforce liaison report on the key work of each group in order to ensure the work is coordinated and leveraged	X	X	X	X		

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Stay abreast of local, state, and federal systemic issues, policies, and practices that impact people who are homeless and/or at risk of homelessness in order to be proactive in planning and strategy development.	Conduct an annual retreat focused on local, state, and national systemic issues/movements and the impact on Indianapolis systems/services.	X		X			Retreat conducted
	Subscribe to e-alerts from national groups such as the National Alliance to End Homelessness, the National Coalition to End Homelessness, National Coalition for Homeless Veterans and the Food Research and Action Center,	X	X	X	X		

HOUSING COMMITTEE

Result: People struggling with or at-risk of homelessness have access to housing and/or services that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.

Indicators of Success: Increase in available housing units (PSH, transitional, affordable); Increase in cohesive collaborations among service providers; decrease in recidivism in housing shelter; decrease in average stay in shelter; fewer people experience chronic homelessness; increase in availability of mental health and substance abuse services; increased awareness of available services; decreased episodes of homelessness

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Ensure that highest need clients have first access to housing options	Continue Tuesday Housing Group process	X	X	X	X	Housing Taskforce	# of high VI clients placed
	Institute revised housing priorities for wait list	X				Housing Taskforce	
	Increase knowledge re: qualifications for veterans programs	X	X			Veterans Taskforce; Housing Taskforce	
	Work with Coordinated Entry group to merge the Tuesday Housing Group process into that system	X	X			Coordinated Entry Group; Housing Taskforce	
Address the prevention side of placement and avoid evictions	Educate landlords on resources that are available to assist them to keep clients housed	X	X			Planning and Investment; Family Homelessness Taskforce	% retaining housing
	Establish case conferencing process for those in PSH in an effort to keep them housed		X				
	Identify supportive service provider protocols/ best practices to help clients retain housing		X	X		Services Committee	
	Work with faith-based providers to deliver services at PSH sites to help build community among clients in those sites	X	X	X	X	Faith Based Group	

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Expand the availability of housing in the community	Partner with United Way to access RRH funds to expand availability	X				Planning and Investment	# of landlords
	Partner with Planning and Investment to recruit landlords to be RRH sites	X	X			Planning and Investment	
	Leverage ESG funding to support RRH	X	X	X	X	Planning and Investment	
Establish the Plan to End Chronic Homelessness	Partner with Planning and Investment to develop the framework for the plan	X				Planning and Investment	Plan established
	Convene a sub group of the Housing Taskforce to develop the Plan for inclusion in the NOFA submission	X				PATA	

Housing: FAMILY HOMELESSNESS RESOURCE GROUP

Result: People struggling with or at-risk of homelessness have access to housing and/or services that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.

Indicators of Success: Increase in available housing units (PSH, affordable); Increase in cohesive collaborations among service providers; decrease in recidivism in housing shelter; decrease in average stay in shelter; fewer people experience chronic homelessness; increase in availability of mental health and substance abuse services; increased awareness of available services; decreased episodes of homelessness

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Assess service needs and gaps throughout Marion County and develop approaches to fill the gaps	Partner with Support Services Taskforce to target needs identified through their needs assessment	X	X	X	X	Support Services Taskforce	Amount of Rapid Re-Housing funds available
	Work with United Way, the City and other funders to develop funding for Housing Specialist, RRH funds, and related support services	X	X	X		Planning and Investment	
Implement Community-wide Rapid Re-Housing Program to standardize how families access housing and services	Complete application to United Way for RRH funds	X				Planning and Investment	An operational Community-wide Rapid Re-Housing program
	Widely distribute RRH assessment tool for agencies to use	X				Housing Services Taskforce	
	Develop referral process to Housing Review Committee	X				Housing Services Taskforce	
	Develop Housing Review Committee to review/direct clients for RRH funds and other supportive services	X				Housing Services Taskforce	
	Develop outcomes for success for RRH program and present to UW and other funders		X	X	X	Planning and Investment	
	Develop Housing Specialist role at HIP for this process	X					
	Evaluate implementation and make adjustments as necessary		X	X	X	Planning and Investment	
	Monitor impact of Coordinated Entry on this process and collaborate/merge as appropriate		X	X	X	Coordinated Entry Group	

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Develop/Sustain network of providers to be the voice for/advocate for families who are homeless	Provide monthly forum for sharing expertise/resources among family homeless service providers	X	X	X	X	Community Education and Policy	Plan completed
	Develop message about the "cost" of family homelessness and the barriers that families face for use with policy makers and community leaders		X	X		Planning and Investment	
Establish a Plan to End Family Homelessness by 2020	Partner with Planning and Investment to develop framework for plan	X					Plan completed
	Develop sub set of this group to develop initial draft of plan for submission with NOFA	X					

Housing: VETERANS HOMELESSNESS TASKFORCE

Result: People struggling with or at-risk of homelessness have access to housing and/or services that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.

Indicators of Success: Increase in available housing units (PSH, transitional, affordable); Increase in cohesive collaborations among service providers; decrease in recidivism in housing shelter; decrease in average stay in shelter; fewer people experience chronic homelessness; increase in availability of mental health and substance abuse services; increased awareness of available services; decreased episodes of homelessness

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Create Master List of homeless veterans	Establish and implement VA protocols for participation	X					List complete
	Increase shelter participation in HMIS to create a more comprehensive list	X				Wheeler/CHIP	
	VA establish training and launch timeframe for HMIS participation	X				VA	
	Assess other gaps in HMIS data and determine a plan for them to participate in the master list	X	X				
Coordinate housing placement and services for homeless veterans	Ongoing bi-weekly case conferencing for homeless veterans	X	X	X	X		Initial contact and housing secured in less than 30 days
	Secure agency agreements to participate in case conferencing						
	Evaluate success of conferencing process at monthly Taskforce meetings	X	X	X	X		
Establish coordinated entry for all homeless veterans	In partnership with the Coordinated Entry Work Group: Define how coordinated entry will work for veterans	X				Coordinated Entry Group	% of homeless veterans who are engaged with Coordinated Entry
	Implement interim coordination process to ensure all veterans are identified and engaged	X	X				
	Integrate the coordinated entry efforts with CoC efforts	X	X			Blueprint Committee	

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Use Rapid Rehousing as short-term bridge to permanent housing	Educate and train all providers on Federal Criteria and Benchmarks approach to Rapid Housing and plan for integration into existing service provision	X	X	X	X		Tracked by Master List; length of stay in TH
	Ensure all providers offer clients permanent housing as a first option	X	X	X	X		
	Explore how "Bridge Housing" impacts move from transitional housing to permanent housing; Conduct agency trainings; Develop materials regarding Permanent Supportive Housing	X	X	X			
	Continue to present permanent housing as an option for clients who initially choose transitional housing	X	X	X	X		
Swiftly move veterans into permanent housing	Analyze existing permanent housing resources against anticipated inflow to see if there are any resource gaps; Get better understanding of VA multiplier in their gaps analysis tool	X	X	X		Planning and Investment	# housed compared with # entering homelessness
	Identify sufficient permanent housing	X	X	X	X	Housing Committee; Mayor's Office Veteran Staff	
	Reduce housing inspection waits with IHA; work with VA to accept inspections by other certified inspectors	X	X	X		Community Education and Policy; Mayor's Office Veteran Staff	
	Establish an interagency Standard of Care for serving veterans (can be used with private landlords to secure housing)		X	X		Planning and Investment	
	Monitor number of Veterans housed each month with goal of housing more Veterans than enter homelessness each month	X	X	X	X	Planning and Investment	

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Identify and prevent at-risk veterans who are in danger of losing their homes from falling into homelessness	Coordinate effort to respond to housing crises	X	X	X	X	Housing Committee; INHP; Mayor's Veteran Staff	% who retain housing
	Reduce number of veterans identified in the annual PIT count and support this with HMIS data	X	X	X	X	Planning and Investment	
	Identify resources for at-risk veterans to support retaining their homes	X	X	X	X	INHP; Mayors Veteran Staff; VA	
	Develop a coordinated request to funders to support prevention efforts			X	X	Planning and Investment; CHIP; Mayor's Veteran Staff	
Complete application to be certified as Ending Veteran's Homelessness	Maintain 90-day status on ending veteran's homelessness as prerequisite to apply	X	X				Application complete
	Verify that criteria are met to apply	X	X				
	Complete application	X	X				
	Ongoing monitoring that maintaining the 90 day status	X	X	X	X		
	Community Announcement of Success		X	X			
Create/strengthen community partnerships to sustain the strategies	Work with VA to strengthen partnership with community providers	X	X	X	X	VA	# of partners who attend Taskforce meetings
	Integrate the Veteran's Plan to End Homelessness into the other target population plans to end homelessness: Chronic, Youth, and Family		X	X	X		
	Work with IHA to build/strengthen partnership	X	X	X	X	IHA; Mayor's Veteran Staff	
Strengthen the ability of community based providers to deliver services to veterans	Create a streamlined veteran services resource guide for service providers that delineates client qualifications and referral process	X	X	X			# of providers who serve veterans
	Assess existing gaps in services that are related to veteran status	X	X			Planning and Investment	
	Implement training and technical assistance on best practices in serving veterans		X	X		PATA	
	Work with community partners to house veterans that do not meet the HUD definition of homeless (e.g., couch surfers)			X	X	INHP; Mayors Veteran Staff; VA	

Housing: TRANSITIONAL HOUSING WORKGROUP

Result: People struggling with or at-risk of homelessness have access to housing and/or services that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.

Indicators of Success: Increase in available housing units (PSH, transitional, affordable); Increase in cohesive collaborations among service providers; decrease in recidivism in housing shelter; decrease in average stay in shelter; fewer people experience chronic homelessness; increase in availability of mental health and substance abuse services; increased awareness of available services; decreased episodes of homelessness

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Develop case statements to tell the story of transitional housing	Connect consultant with clients for personal success stories	X					# of case statements published
	Drafts reviewed by committee	X					
	Publish and disseminate	X	X	X			
Assess all current transitional housing projects for capacity to access funding such as (but not limited to) Section 42 LIHTC, Section 8 Project-based vouchers, ESG Rapid Rehousing, and Permanent Supportive Housing.	Work with the City and CHIP to secure a consultant/expert to assess the agency's capacity to access alternative funding streams	X	X				% of non-HUD NOFA funds accessed
	In partnership with the agencies develop a strategic plan to access alternative funding streams as appropriate	X	X	X			
	Produce a "white paper" on the accessibility of alternative funding streams to the transitional housing agencies		X	X			
Develop strong pipelines between transitional housing programs and permanent housing of choice for clients	Work with Coordinated Entry to prioritize moving transitional housing clients to permanent housing of choice	X	X				% of Transitional Housing clients that move to permanent housing
	Document process of moving from transitional housing to permanent housing in terms of timeframe, stability of client and outcomes	X	X				
	Work with Planning and Investment and the Family Homelessness Work Group to recruit new landlords into the system as permanent housing options					Planning and Investment; Family Homelessness Work Group	

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Identify non-CoC funding resources that can be used to support transitional housing	Work with the Planning and Investment Committee to identify potential funding resources	X	X	X	X	Planning and Investment	% of non-HUD NOFA funds accessed
	Use case statements to support requests for funding	X	X	X	X		
	Explore strength of submitting collaborative applications for support	X	X	X	X		

SERVICES COMMITTEE

Result: People struggling with or at-risk of homelessness have access to services that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.

Indicators of Success: Increase in cohesive collaborations among service providers; fewer people experience chronic homelessness; increased awareness of available services; decreased episodes of homelessness; decreased gap of supportive services; increases in supportive services for sub populations

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Assess service needs and gaps throughout Marion County and develop approaches to fill the gaps	Conduct survey in Washington, Pike and Wayne townships	X				CHIP (intern)	Report with recommendations produced
	Hire CHIP intern to prepare surveys (late summer)	X					
	Engage nonprofit groups and schools in survey distribution (late summer)	X				CHIP	
	Revise, distribute and collect survey results	X				CHIP	
	Analyze results		X				
	Evaluate and determine clear measurement outcomes for Washington, Pike, and Wayne Townships			X		Planning and Investment	
	Conduct Community Day to review results and engage in dialogue about the surveys			X		Planning and Investment	
	Identify at least one strategy and create an action plan for each township			X			
	Cultivate potential partnerships/ collaborations with participating organizations/agencies			X			
	Implement action plan generated in Community Day			X			
	Develop gap measurement tools as means of evaluation			X		Planning and Investment	
	Conduct survey in Decatur, Perry and Franklin townships			X		CHIP	
	Hire CHIP intern to prepare surveys (late summer)			X			
	Engage nonprofit groups, schools in survey distribution			X			
	Revise, distribute and collect survey results			X		CHIP	
	Analyze results				X		

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
(cont'd) Assess service needs and gaps throughout Marion County and develop approaches to fill the gaps	Evaluate and determine clear measurement outcomes for Decatur, Perry and Franklin townships				X	Planning and Investment	<i>(cont'd)</i> Report with recommendations produced
	Conduct Community Day to review results and engage in dialogue about the surveys				X		
	Identify at least one strategy and create an action plan for each township				X		
	Cultivate potential partnerships/ collaborations with participating organizations/agencies				X		
	Implement action plan generated in Community Day				X		
	Develop gaps measurement tools as a means of evaluation				X		
Develop Township specific action steps to improve service provision at the township level	Lawrence Township						Action steps developed
	Contact 211 to see who is on the 'do not refer list'	X					
	Educate providers who are not on 211 re: getting listed.	X					
	Find out if 211 is aware of all the providers included in the list developed by SS taskforce for Community Day	X				CHIP Intern	
	Connect with Sharing Place and La Plaza to build the relationship, network and connections.	X					
	Partner with Anthem to use mobile units for health and social services (engage with CAFÉ)	X					
	Warren Township						
	Get involved with Eastside Development Group	X					
	ID services that exist and create relationships	X					
Work with existing neighborhood groups	X						

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
(cont'd) <i>Develop Township specific action steps to improve service provision at the township level</i>	Center Township						(cont'd) <i>Action steps developed</i>
	Monitor Taskforce on youth homeless	X				CHIP	
	Improve engagement among service providers	X					
	ID who else should be participating around the CoC and support services	X					
	Utilize existing members to invite their network to participate. Work with Education and Policy to target communication on why this is valuable to them	X				Community Education and Policy	
	Improve Transportation and Negotiate with IndyGo	X					
	Develop township specific action steps for Washington, Pike and Wayne townships at Community Day		X				
Develop township specific action steps for Decatur, Perry and Franklin townships at Community Day				X			
Address the prevention side of placement and avoid evictions	Identify supportive service provider protocols/best practices to help clients retain housing		X	X		Housing Taskforce	% who retained housing
	Work with faith-based providers to deliver services at PSH sites to help build community among clients in those sites	X	X	X	X	Faith Based Taskforce	
	Include an educational component about support services		X	X	X		
	Create a yelp type review				X		
Create a forum for special populations' needs to be addressed	Explore the feasibility of separating from the Housing and Services Committee to form separate committee	X					Workgroups established
	Depending on the results to the feasibility study, work with the Blueprint Council to develop Committee's targeted result and scope of work	X	X			Blueprint Council	
	Explore the need for a special population work groups focused on the Re-Entry population		X				
	Explore the need for a special population work groups focused on Senior Citizens		X				
	If the need is confirmed, recruit chairs and members to these committees and develop scope of work			X			

Services: MCKINNEY VENTO RESOURCE GROUP

Result: People struggling with or at-risk of homelessness have access to services that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.

Indicators of Success: Increase in available housing units (PSH, transitional, affordable); Increase in cohesive collaborations among service providers; decrease in recidivism in housing shelter; decrease in average stay in shelter; fewer people experience chronic homelessness; increase in availability of mental health and substance abuse services; increased awareness of available services; decreased episodes of homelessness

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Ensure that service providers are aware of the McKinney Vento program and resources	Develop "one pager" on McKinney Vento for distribution to providers		X	X			% of committees, workgroups, and taskforces with a McKinney Vento representative
	Make presentation a full CoC session		X	X			
	Represent McKinney Vento on other work groups: ie: Youth Taskforce and Family Homelessness Workgroup	X	X	X	X		
Develop a system to be used in the schools for early identification of eviction risk and supports to avoid evictions	Support the work of PATA and Family Homelessness Work Group to landlord training on resources that may be available to help families facing eviction		X	X	X	PATA; Family Homelessness Work Group	% of families who avoid eviction
	Develop a referral list to give to school families facing eviction	X	X			Family Homelessness Work Group	
Create a school-based education program for families to improve life skills to avoid homelessness, pair with resources for to assist to avoid eviction	Do an assessment of parent programs that are available through the schools		X				# of education sessions delivered
	Identify (and participate in) at least one opportunity in each district to partner with an existing parent education program to discuss resources for people at risk of homelessness			X			

Services: YOUTH TASKFORCE

Result: People struggling with or at-risk of homelessness have access to services that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.

Indicators of Success: Increase in available housing units (PSH, transitional, affordable); Increase in cohesive collaborations among service providers; decrease in recidivism in housing shelter; decrease in average stay in shelter; fewer people experience chronic homelessness; increase in availability of mental health and substance abuse services; increased awareness of available services; decreased episodes of homelessness

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Conduct a needs assessment targeted at youth age 14 to 24	Recruit sites to participate: high schools, non-traditional high schools, IUPUI, Ivy Tech, University of Indianapolis	X	X				Needs assessment conducted
	Develop process to conduct surveys of students not engaged in school	X	X				
	Review National Association for the Education of Homeless Children and Youth survey instruments	X	X				
	Partner with Planning and Investment to roll out needs assessment to ensure integrated into overall Blueprint work	X	X			Planning and Investment	
	Begin needs assessment	X	X				
Address identified gaps in services	Crosswalk the findings of the Services Work Group's needs assessment with the needs assessment conducted by this group	X	X			Planning and Investment	Plan developed
	Develop plan to End Youth Homelessness	X	X	X		Planning and Investment	
Conduct an inventory of available resources	Create an inventory of youth serving agencies		X	X			Inventory created
	Develop an online survey tool to inventory services provided and targeted population for services			X	X	Planning and Investment	
Engage Youth in addressing the issue of homelessness	Establish Blueprint/CHIP Youth Council to engage youth in addressing this issue		X			Blueprint Council	Youth Council created # of youth represented on Council
	Develop charter for the group		X			Blueprint Council	
	Engage youth from existing youth serving programs (ie: IYG, high schools)		X				

Services: FAITH BASED GROUP

Result: People struggling with or at-risk of homelessness have access to services that they need or want in order to obtain, maintain, and sustain the status of stability that they desire.

Indicators of Success: Increase in available housing units (PSH, transitional, affordable); Increase in cohesive collaborations among service providers; decrease in recidivism in housing shelter; decrease in average stay in shelter; fewer people experience chronic homelessness; increase in availability of mental health and substance abuse services; increased awareness of available services; decreased episodes of homelessness

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Work in collaboration with Professional Blended Street Outreach Team	Continue communication/ relationship with Horizon House as the primary connection to the PBSOT	X	X	X	X	Horizon House	# of people who attend quarterly meetings
	Convene quarterly meetings with the PBSOT and the Faith Based Providers to enhance communication and build relationships	X	X	X	X	PBSOT	
	Conduct a feasibility study for securing a staff person to coordinate with the faith based providers and provide the linkage to the PBSOT in order to increase effectiveness and coordination of services across the system.		X	X	X	CHIP	
Build a cohesive network of Faith Based Providers	Convene quarterly meetings of Faith Based Providers to build relationships and enhance communication	X	X	X	X		# of people who attend quarterly meetings
	Assess the usefulness of the on line scheduling system to help determine where resources are needed	X	X				

PROGRAM APPLICATION & TECHNICAL ASSISTANCE (PATA) COMMITTEE

Result: Maximize year-over-year HUD funding from the NOFA process.							
Indicators of Success: Amount of funding secured increases; partnerships and collaborations increase.							
Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Prepare competitive NOFA application	Request LOI from potential renewal projects	X		X			Grant submission complete
	Work with City to contract with grantwriter	X				City	
	Work with City to identify best use of 16 hours of HUD technical assistance	X				City	Amount of funding awarded
	Work with City, United Way, and Eskenazi on "loaned associate" who will drive the NOFA and pipeline process on behalf of those agencies	X	X	X		City, United Way, Eskenazi	
	Review scoring from HUD to identify best options to gain points	X					
	Develop TA session for potential grantees in writing their sections of the NOFA	X		X			
	Develop process to help agencies identify "leverage"	X		X			
	Continue to develop relationships with DMD, HUD, and other CoCs to build/strengthen collaboration	X	X	X	X		
	Continue to assess HUD priorities and work with other CoC Committees and work groups to ensure that the CoC is responsive to those	X	X	X	X		
	Work with Planning and Investment another CoC committees to ensure that new projects are being developed for the CoC pipeline		X	X	X	Planning and Investment	

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Provide technical assistance to providers across the continuum of care	Assess technical assistance needs of service providers	X	X	X	X	Planning and Investment	% of grantees in full compliance
	Conduct annual survey of service providers to determine what technical assistance they are interested in		X		X		
	Assess results of peer monitoring to identify technical assistance needs		X	X	X		
	Identify and recruit technical assistance providers either from local sources (including peers) or national sources	X	X	X	X	CHIP	
	Develop technical assistance plan/calendar that includes training opportunities provided by community partners		X		X		
	Assess impact of technical assistance	X		X			

PLANNING & INVESTMENT COMMITTEE

Result: Indianapolis has a system and infrastructure in place to measure the progress of the Blueprint and available resources to inform planning and decision making for the CoC.

Indicators of Success: Increased financial investments in the work; Baselines established

Strategy	Action Steps	Timeframe				Collaborating Partner	Performance Measures
		2016B	2017A	2017B	2018A		
Create cohesive prioritization and strategies to make recommendations for support	Overlay strategy grids of all work groups and identify alignment/overlap to create a "start to finish" process			X	X	Blueprint Council	Documentation of community needs
	Set community priorities/ranking	X	X	X	X	PATA; Community Education and Policy	
	Establish best practices for Perm Supportive Housing and Rapid Re-Housing	X	X	X	X	Blueprint Council	
	Identify needs for future CoC planning grants	X	X	X	X	Blueprint Council	
Develop a plan to bring together all of the plans to End Homelessness in targeted populations (Chronic, Youth, Family, Veteran) and develop a broader community plan that encompasses them.	Create oversight group that aligns and measures success collectively for all targeted populations	X					Community plan created
	Establish templates and goals for each plan	X					
	Outlines to group's for feedback, development and finalization	X				Housing Taskforce; Youth Taskforce; Family Homelessness Workgroup	
	Continue plan oversight and development of plans	X				Housing Taskforce; Youth Taskforce; Family Homelessness Workgroup	
	Have draft plans by NOFA due date		X			Housing Taskforce; Youth Taskforce; Family Homelessness Workgroup	
	Maintain ongoing monitoring and evaluation	X	X	X	X		
	Ensure integration with coordinated entry			X	X	Coordinated Entry Workgroup	

Strategy	Action Steps	Timeframe				Collaborating Partner	Performance Measures
		2016B	2017A	2017B	2018A		
Work with other CoC committees to ensure completion of comprehensive needs assessment related to housing units	Partner with PATA to ensure that NOFA priorities are addressed in Chronic, Youth, and Family plans to end homelessness	X		X		PATA	Needs assessment completed
Develop technical assistance for grantees to ensure full compliance during implementation of CoC projects	In partnership with Planning and Investment, develop Peer Monitoring process	X				Planning and Investment	% of grantees in compliance
	Develop HMIS training plan for grantees	X				HMIS Workgroup	
	Implement Peer Monitoring		X	X	X	Planning and Investment	
	Review APR's quarterly and develop improvement plans		X	X	X		
	Develop boilerplate process for agencies to do Reallocation	X	X				
Create cohesive investment and advocacy plan	Identify funding sources in the community and the funding priorities for those sources and match to community priorities	X	X	X			Investment and advocacy plan created
	Update/revive the funding source grid	X	X				
	Investigate the potential for funding from federal health care resources such as Medicaid and Medicare			X	X		
	Explore Pay for Success (Social Impact) Bonds				X		

Strategy	Action Steps	Timeframe				Collaborating Partner	Performance Measures
		2016B	2017A	2017B	2018A		
Measure progress of the Blueprint 2.0	Establish baselines of performance metrics	X	X	X		Performance Measures Workgroup	Evaluation report with recommendations completed
	Gather data	X	X	X		Performance Measures Workgroup; HMIS User Group	
	Develop the "story" behind the data	X	X	X		Community Education and Policy	
	Develop partners (non-HMIS) to provide additional data	X	X	X			
	Establish SMART goals to be measured through Blueprint	X	X	X			
	Develop peer monitoring system	X	X	X		PATA	
Develop Blueprint 3.0	Work with Blueprint Council to develop the vision for Blueprint 3.0		X	X		Blueprint Council	Blueprint 3.0 developed
	Create and lead a Blueprint 3.0 Work Group with representation from each of the committees/work groups/taskforces to serve as the Advisory Body for the Plan		X	X	X	All Committees, Workgroups, and Taskforces	
	Develop the process for integrating the progress made with Blueprint 2.0; the current scope of work for the committees/work groups; and the anticipated future needs into Blueprint 3.0		X	X			
	Work with CHIP staff to develop timeline for completion of Blueprint 3.0 and track progress		X	X	X	CHIP	
	Provide oversight to actual writing of the Plan			X	X		

COMMUNITY EDUCATION & POLICY COMMITTEE

Result: An educated and aware public who takes action							
Indicators of Success: Sponsorships from businesses and community organizations for education/awareness/advocacy events; Increased participation from CoC members/providers; Increased participation of faith-based groups and grassroots organizations; Increased city government collaboration							
Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Serve as the Committee to develop a cohesive strategy to find other non-profits/organization to partner with for education and awareness on behalf of the CoC	Get endorsement from CoC to hold role on their behalf	X	X				Estimated value of contributions and partnerships
	Develop a relationship with the Chamber of Commerce	X	X	X	X		
	Develop a relationship with downtown hotels	X	X	X	X		
	Develop a relationship with Visit Indy	X	X	X	X		
	Develop a relationship with Downtown Indy	X	X	X	X		
	Use these relationships to develop sponsorships and strategies for additional state, local and national campaigns that can benefit all homeless service providers	X	X	X	X		
	Research how Minneapolis has developed collaboration with Corporations and Businesses	X	X	X	X		
Investigate the use of "Hotel TV" to increase awareness of how to financially benefit all homeless service providers			X	X			
Develop community awareness events and exhibits	Engage Visit Indy, convention service projects, and hotels; acting as liaisons for CoC and concerned partners	X	X	X	X		# of events and exhibits
	Engage local not-for-profits, central library and businesses; facilitate the mobile health and other services to people in less-served/non-transit areas of the city (Lawrence, Nora, Southport)		X	X		CHIP	
	In partnership with other work groups/committees, support Community Day	X	X			Support Services Workgroup	
	In partnership with other workgroups/committees engage in Spirit & Place		X		X		
	Work with the Know Outlets campaign as a community awareness tool		X	X	X	CHIP; Blueprint Council	

Strategy	Action Steps	Timeframe				Collaborating Partners	Performance Measures
		2016B	2017A	2017B	2018A		
Follow and advocate relevant state and local legislation	Ensure that Advocacy 101 training about state and local level legislation is available either through community partners or CHIP	X				Policy Workgroup; Indiana Human Services Coalition	# of people trained # of advocacy tools developed
	Distribute information to the community on how to become aware of proposed legislation (videos, social media, etc.)	X	X	X		Policy Workgroup	
	Create/distribute an infographic on how laws get passed at both the state and local level	X				CHIP/Policy Workgroup	
	Produce issues statements about legislation impacting the homeless community	X	X	X	X	CHIP/Policy Workgroup	
	Develop innovative approaches to raise awareness of legislative actions (grass roots, word of mouth, emotional appeals, face-to-face interactions)	X	X	X	X	CHIP/Policy Workgroup	
	Once the advocacy tools are developed use grassroots methods to encourage people to call legislators/policy makers - use this as a mobilization effort		X	X	X	CHIP/Policy Workgroup	
In Partnership with other committees and work groups, recruit landlords for PSH/RR education sessions	In partnership with the Mayor's Office, host orientation/education sessions for landlords		X	X		Housing Committee; Family Homelessness Work Group	# of landlords recruited
	Establish a location (37 Place or 16th Park)		X	X			
	Design a 90 minute presentation/Q&A		X	X			
	Build partnership with IHA	X	X	X	X		