

SUPPORT SERVICES TASKFORCE | APRIL 18, 2017

MEETING AGENDA

1:30 P.M. – 3:00 P.M.

Room 145, CHIP, 1100 W. 42nd St., Indianapolis, IN 46208

I. WELCOMES AND INTRODUCTIONS – MARY DELUCIA

THE MEETING STARTED AT 1:35 PM.

In attendance: Mary DeLucia, Tracy Beer, Rebecca Seifert, Erin Biggs, Dawn Wagner, Megan Lundy and Rachael Sample (CHIP)

II. WORK GROUP AND TASK FORCE UPDATES

Rachael gave an update to the group about the CoC. BluePrint 3.0 started its planning process this month and CHIP has contracted with Hedges and Associates to coordinate and develop the plan. Many community meetings will occur, so please pay attention to CHIP's social media, website and email blasts to get the dates for when those events will occur. We want your feedback!

The McKinney Vento Work Group will have its last meeting of 2016 academic year on May 12. The McKinney Vento state coordinator has provided a form that we can give to other providers who need more information.

The Youth Homelessness Task Force is in the midst of its Youth Needs Assessment. We hope to have the report finalized by June. CHIP has also requested and received HUD technical assistance on youth homelessness. We will be working with the Task Force to determine what the needs are around technical needs and youth homelessness in our community. 200 surveys were distributed, and one initial trend we have seen (that supported an issue we already knew) is that youth under 24 don't often utilize emergency shelter because of barriers and lack of capacity.

The Faith-Based Services work group has started a coordination effort in response to requests from the group to operate in a more effective and collaborative manor. Food4Souls was selected to lead a one year project on how they can improve their operations. Leon Longard will lead the project from the Food4Souls team.

III. UPDATE ON SUPPORTIVE SERVICES SURVEY- RACHAEL SAMPLE

A. SCHEDULING COMMUNITY DAY MEETINGS & LOCATIONS

SUPPORT SERVICES TASKFORCE | APRIL 18, 2017

The members suggested St Luke's Methodist Church on 86th and Meridian for the community day. The timing was also suggested to be after summer, in late August or early September. Rachael will look into the dates and get back to the committee.

IV. OTHER BUSINESS – MEMBERS

Rachael presented a copy of the USICH Criteria & Benchmarks to End Family Homelessness and lead a discussion about how supportive services play a role in the experiences of individuals who are homeless. Here are some key takeaways:

- 1) It is hard for agencies to refer someone to shelter or housing when the process doesn't seem responsive. Programs are always full or take a long time to move people into services.
- 2) Agencies are concerned about the barriers that are in place for families and individuals who need shelter. There seem like a lot of hoops or obstacles.
- 3) Agencies want to better understand how partners could use the services they provide instead of trying to create a lot of resources or opportunities on their own.
 - a. How do supportive services fit into a crisis response? People in crisis often have trouble thinking long term about addressing their needs and go for the immediate result.
 - i. Sometimes there are not adequate services connected to people. Food insecurity is a big issue for the very low income, whether housed or homeless.
 - b. Sometimes housing partners don't understand how to qualify for our services either. Sometimes we have placed-based services with boundaries on location or residence, but a handoff after someone moves to an area could be especially helpful.
 - c. Some partners can only take referrals from specific locations (direct from hospital for example). There is no universal way that individuals or families enter supportive services.
 - i. Individuals who are experiencing crisis need specific services, especially if they have been in and out of crisis for a long time. Providers saw it was an issue with a "mindset" for someone who has been in crisis to change their thought process.

Future discussion on this topic will focus on how meaningful partnership could be developed for PSH and RRH clients especially. Future discussion on how ESG funded agencies might interact with supportive service providers.

Mary shared the information about Denim Day (flyer attached) and the Beacon of Hope office will have a reception from 5:30-7:30 PM.

Erin and Dawn shared some information about Southeast's programs. They have high school equivalency for anyone in the city, and their summer camp program for youth is only for the children in their catchment area.

SUPPORT SERVICES TASKFORCE | APRIL 18, 2017

V. MEETING ADJOURNMENT

The meeting was adjourned at 3:43 PM.