

## **Support Services Task Force**

**Sept. 17, 2014**

**1-3p.m.**

**Attendees: Laura Alvarado, Nicole Spacey, Paul Harris, Don Hawkins, Michael Johnson, Jay Chaudhary, Derwin Gary, Crystal Haslett, Kate Hussey, Laura Littlepage and intern**

We started the meeting with both Nicole Spacey and Paul Harris sharing their research into COC activities in Cincinnati and Louisville. The information they provided is below.

### **Louisville, KY**

Housing related needs assessment done by Louisville Metro Affordable Housing Trust Fund. 91,999 families live in unaffordable housing. There is a deficit of 57,973 affordable housing units, according to their five year plan.

They prioritized the needs based on making current homes affordable and sustainable; developing affordable rental housing for ELI and VLI families; creating additional high quality workforce housing near employment, increasing home ownership opportunities; preventing people from losing current homes; and promoting housing choice.

Transportation and utility taking a disproportionate amount of lower income wages, making housing even less affordable.

The Common Assessment program is funded through a U.S. Department of Housing and Urban Development (HUD) Continuum of Care program grant administered by Metro Louisville.

2014 Community Needs Assessment being done by the Dept. of Community Services and Revitalization.

[http://services.louisvilleky.gov/media/lahtf/2012\\_lahtf\\_needs\\_assesment.pdf](http://services.louisvilleky.gov/media/lahtf/2012_lahtf_needs_assesment.pdf)

[http://www.huffingtonpost.com/mark-horvath/rescue-missions-of-the-fu\\_b\\_5291385.html](http://www.huffingtonpost.com/mark-horvath/rescue-missions-of-the-fu_b_5291385.html)

<http://louhomeless.org/wp-content/uploads/2013/04/2012-STREET-TIPS.pdf>

<http://louhomeless.org/wp-content/uploads/2013/04/State-of-Housing-2012.pdf>

### **Cincinnati, OH**

See the attached document: ***There's No Place Like Home***

### **Columbus, OH**

**(Crystal Haslett sent this information following the meeting)**

See the attached document: **Needs Assessment**

## **Brainstorming with Laura Littlepage, Clinical Lecturer from IUPUI Public Policy Institute**

**Laura Littlepage shared a bit about some Community Needs Assessment tools that she has used. Those are attached (Client Survey and Stakeholder Survey).**

What do we want to know or ask on the surveys or in the focus groups?

### **Questions for Organizations helping us deliver the survey or focus group to their clients**

1. What are your current existing services for those experiencing homelessness?
2. As an organization, what basic needs do you feel are difficult to serve or not being met?
3. How many people are you serving through each of your service areas?
4. If your agency can not accommodate or provide a service for a particular need, how do you address that need? Referral?

### **What we want to know from the homeless population and those at-Risk**

- SSI denials? Reasons? Gaps
- Affordable Housing
- Educational training needs
- Basic needs not being met
- Transportation
- Where are people receiving services?
- Mental health gaps in services
- Accessibility to the gaps

**Next Steps: Nicole Spacey to look into a presentation by 211 and tour of their operations**

**Next meeting date TBD based on 211 availability**