

Housing Spectrum/Intervention and Prevention Committee
Coordinated Access Task Force
7/9/14
Meeting Minutes: Coburn Place Safe Haven

Task Force Group: Leslie Kelly (Horizon House), Mary Leffler (VOA), Audrey Nannenga (WCDC), Travis Sandifur (APC), Christy Shepard (CHIP), and Phil Smith (Partners in Housing)

The group started their time reviewing the Executive Summary of the Coordinated Access Charrette report. The report also included an action plan and timeline that could be used as a framework moving forward. The question was asked “who do we need at the table for a pilot project?” The group then discussed the need to have emergency shelter, transitional housing, and permanent supportive housing part of the pilot for a successful launch. The group also discussed a need to bring in other systems when appropriate i.e., hospitals, criminal justice, etc.

The overarching goal of the Coordinated Access system is to formalize networks and processes for getting clients linked with permanent housing as soon as they can through the right interventions and providers. With coordinated access, there would be a common assessment triage tool that would be the first step in providing assessment and routing clients to the right services. They would then be provided a deeper assessment at the servicing agency. Goals would be to have an easy, intuitive assessment over the phone, website, or in person. Due to funding this could be a formalized “no wrong door” approach and physical location. This will be a continued culture shift and need to break through current barriers.

What would a call center look like?

- (2) Staff 9-5pm/ (1) Staff 4-8pm
- Triage tool developed by task force and adopted by community
- Utilize the common waitlist (how do we fold in transitional housing?)

Who is currently not at the table?

- Department of Corrections
- SORRT
- Emergency Shelter
- Transitional Housing
- Domestic Violence
- Veterans Affairs

Next Steps:

Identify the scope of pilot:

- Who?
- What level?
- MOU

- Expectations
- Transition plans

Review screening tools provided in report and national resources

- Best practices
- How do we test the tool?

Look at the action plan

- Identify where you fit in
- Changes or edits
- Who else do we need at the table?
- Identify current funding and funding gaps.

Next meeting date: send doodle for first two weeks of August.