

Housing Spectrum/Intervention and Prevention Committee
Coburn Place Safe Haven
Community Room
604 E. 38th St., 46205
July 9, 2014
9:30a.m.-11:30a.m.

Present: Laura Alvarado; Karin Thornburg; Christy Shepard; Jay Chaudhary; Derwin Gary; Marz Guzik; Mary Leffler; Nicole Spacey; Audrey Nannenga; Shawnita Rupert; Michael Butler; Traci Sandifur; Don Hawkins; Phil Smith; Lori Casson; Jenni White; Tadd Whallon; Michael Schwing; Paul Harris; Crystal Haslett; Leslie Kelly; Cindy Goedesky

Christy Shepard discussed the overlap in the two committees and the recommendation from the Blueprint Council and Committee Chair meeting that Housing Spectrum and Intervention and Prevention combine.

Karin Thornburg, Laura Alvarado and Christy Shepard presented expectations of task force members (serve on at least one task force; attend 80% or more of monthly meetings; communicate absences to task force leader; meet quarterly as a big group/combined committee) and on the 3 task force areas (Housing Inventory/Assessment; Community Needs and Coordinated Access) and asked each person to identify which task force they would want to serve on.

Task Forces then broke up into smaller groups to look at action plans, develop timelines; determine next steps and future meeting dates and times. Below are the notes from each of those individual task force groups.

HOUSING SPECTRUM TASK FORCE (note changed name from Housing Inventory)

Present: Jennie White (Coburn Place); Michael Butler (CHIP); Cindy Goedesky (John H. Boner Comm. Ctr.); Marz Guzik (VA); Shawnita Rupert (HVAF); Lori Casson (DaySpring Ctr.); Michael Schwing (Dilaris House)

Compare success rate (housing retention) between transitional housing to permanent housing and streets to housing. Research tiers of housing and outcomes.

Discussion of how to measure success and how to compare apples to oranges (being persons housed with entirely different needs. Discussion lead to what do we need to start tracking now vs. what data do we have now that we can use. Discussion of adding areas that need measured to VI index/assessment so we will have data to compare pre and post transition and all persons would be measured no matter if using HMIS or not. Is there a way for VI to measure not only who should be housed (based on vulnerability) but also what type of housing is appropriate.

- **Marz** will look for any research that is already out there and bring to next meeting.
- **Karin** will bring self sufficiency matrix and VI possibilities to next meeting.
- **Lori** will bring CoC rankings from TH programs
- **Shawnita** will bring outcomes from HVAF to next meeting.
- **Marz** will bring outcomes from various VA transitional programs to next meeting.

Identify sources (financing) beyond “usual suspects” (tax credits, SPC, etc.)

Discussion that CHIP had started such an inventory. Will need to review what have and see what needs added. Discussion of coming up with a means to notify programs of new grants that become available, criteria and how to apply. Include faith based, foundations and downtown organizations that may be willing to fund.

- **Michael** to bring financial resource inventory to next meeting.

Explore need for more transitional housing (Housing First).

Discussion that need to first identify/assess transitional housing outcomes.

Expand on inventory of housing with tiered supports.

Discussion that believe Derrick (Julie Fidler's intern) is already doing this work.

- **Cindy** will ask Derrick to join committee and bring what he has put together.

Other Discussions:

Who should be on committee that is not there?

- Derrick
- Pathways
- Quest for Excellence
- Julian Center
- Holy Family Shelter (Christina Davis could not be here today)
- IHA

Need to identify who will approach above.

Next meeting dates:

We will meet on the 4th Monday of each month from 2 to 3:30.

Next meeting will be July 28th, 2014 at 1650 North College.

- **Karin** will verify location – it is approved.
- **Michael** will send out outlook meeting invites.

COMMUNITY NEEDS TASK FORCE

Task Force Group: Tadd Whallon (Progress House), Nicole Spacey (Indiana Connected by 25, Inc.), Paul Harris (CHIP), Don Hawkins (Homeless and ReEntry Helpers-HRH), Derwin Gary (Indy Urban League), April Schmid (Community Solutions), Crystal Haslett (MSD of Washington Township), Jay Chaudhary (Indiana Legal Services), Laura Alvarado (School on Wheels)

We walked through the idea of what our strategic priority really means and how to define this a bit more so we are not duplicating the work that will be completed by the Coordinated Access Task Force.

It was brought up to do a consumer database similar to Yelp (maybe called HELP) where consumers could go on and learn more about services provided to homeless population or at risk of homelessness. Consumers could go in and also rate those services. This would give service providers and housing providers some sort of quality review. It was also discussed that like any rating service that this could be a bit skewed due to factors like mental illness but that it could give some sort of thought to providers about their service and how to improve things.

We walked through the first action step of conducting some sort of community assessment. It was discussed that several community assessments have been conducted by organizations throughout the city. We decided that we would like to conduct a brainstorming session where we could walk through the problems, needs and obstacles of each of the following populations:

- Youth (Crystal, Nicole and Laura)
- Families (Crystal, Nicole and Laura)
- Single Adults (Crystal)
- Substance Abuse and Mentally Ill (Jay, Tadd and Derwin)
- Re-entry (Derwin and April)
- Veterans (Don)
- Seniors (Don and Nicole)

We realize that there are many more populations than this but wanted to target these areas now and see who might also fall into these categories or what could be combined. The plan is for each of us to reflect on our populations that we serve and send our ideas/ thoughts on the problems, needs and obstacles facing our audience and send those thoughts (by email) to Paul Harris by July 17th. Paul will then format these ideas and put them into a working document that we will use during our brainstorm session on July 22nd (meeting to take place at School on Wheels at 1:30p.m.).

We will continue to brainstorm and create a plan on how to complete our action steps- conduct a community assessment and educate the community (both homeless and non-homeless) about educational programming and wrap around services.

We will also determine at this meeting who is missing from the table and will create a targeted list of people/organizations that should be at the future meetings.

Next Meeting:

School on Wheels

July 22, 2014

1:30p.m.

2605 East 62nd Street, Suite 2005

Indianapolis, IN 46220

COORDINATED ACCESS TASK FORCE

Task Force Group: Leslie Kelly (Horizon House), Mary Leffler (VOA), Audrey Nannenga (WCDC), Travis Sandifur (APC), Christy Shepard (CHIP), and Phil Smith (Partners in Housing)

The group started their time reviewing the Executive Summary of the Coordinated Access Charrette report. The report also included an action plan and timeline that could be used as a framework moving forward. The question was asked “who do we need at the table for a pilot project?” The group then discussed the need to have emergency shelter, transitional housing, and permanent supportive housing part of the pilot for a successful launch. The group also discussed a need to bring in other systems when appropriate i.e., hospitals, criminal justice, etc.

The overarching goal of the Coordinated Access system is to formalize networks and processes for getting clients linked with permanent housing as soon as they can through the right interventions and providers. With coordinated access, there would be a common assessment triage tool that would be the first step in providing assessment and routing clients to the right services. They would then be provided a deeper assessment at the servicing agency. Goals would be to have an easy, intuitive assessment over the phone, website, or in person. Due to funding this could be a formalized “no wrong door” approach and physical location. This will be a continued culture shift and need to break through current barriers.

What would a call center look like?

- (2) Staff 9-5pm/ (1) Staff 4-8pm
- Triage tool developed by task force and adopted by community
- Utilize the common waitlist (how do we fold in transitional housing?)

Who is currently not at the table?

- Department of Corrections
- SORRT
- Emergency Shelter
- Transitional Housing
- Domestic Violence
- Veterans Affairs

Next Steps:

Identify the scope of pilot:

- Who?
- What level?
- MOU
- Expectations
- Transition plans

Review screening tools provided in report and national resources

- Best practices
- How do we test the tool?

Look at the action plan

- Identify where you fit in
- Changes or edits
- Who else do we need at the table?
- Identify current funding and funding gaps.

Next meeting date: send doodle for first two weeks of August.